



Lockdown Program and Fee's Policy

Corona Virus (Covid19) restrictions and enduring lockdowns have been financially crippling for Victorian business. Mordialloc Community Centre as a not-for-profit community organisation has been significantly impacted by the lockdowns resulting in loss of income from activity fees, the standing down of staff and subsequent loss of their income and significant drops in overall enrolment numbers due to the financial and consumer confidence impacts on our members.

It has become apparent that it is no longer viable for our centre to continue to endure these financial losses as the long-term impact could be devastating for our much-loved community centre.

In order to ensure a greater percentage of retained income, MCC will, on the announcement of any future lockdowns immediately enact an **online program** for our activities wherever possible. Please note not all our programs can be successfully integrated into an online program and different rules will apply depending on the activity.

Dance: Program will shift to a 100% online program for all classes, all days and times from Kindy Ballet and Pre-Primary Levels to Advanced levels. Normal class fees apply. Refunds and Credits will not be given.

Gymnastics: Program will shift to an online program for Beginners to Level 5 classes however due to nature of the activity and the limited content that can be performed online the duration of classes will be reduced for most levels. This will be communicated if and when this program is enacted. Fees will be adjusted accordingly and **credits** applied.

Special O Gym: Program is unable to be moved to an online format, fees for missed classes will be credited to participant accounts.

Karate: Program will shift to a 100% online program for all classes. Normal class fees apply. Refunds and Credits will not be given.

Fencing: Program is unable to be moved to an online format, missed class time will be made up at a later date. Normal class fees will apply. Refunds and Credits will not be given.

Netskills and Hoopskills: Programs are unable to be moved to an online format, fees for missed classes will be credited to participant accounts.

Kindy Dance: Program is unable to be moved to an online format. Families will be provided with the opportunity to make up all lost classes. MCC will provide extra class opportunities to accommodate this wherever it deems necessary. Families will have unlimited time to make up their missed classes however booking in advance will be necessary. Normal class fees apply. Refunds and Credits will not be given.

Kindy Gym: Program is unable to be moved to an online format. Families will be provided with the opportunity to make up all lost classes. MCC will provide extra class opportunities to accommodate this wherever it deems necessary. Families will have unlimited time to make up their missed classes however booking in advance will be necessary. Normal class fees apply. Refunds and Credits will not be given.

Important

There is an expectation that all participants given the opportunity to continue their activity online during any future lockdowns will indeed participate. Families that choose not to participate where we have stipulated that an online program will be enacted will forfeit their fees. Consideration to this document should be given when making a decision to enrol in our programs